

## STANDARDS COMMITTEE – 29TH AUGUST 2007

SUBJECT: COMPLAINTS TO THE OMBUDSMAN

REPORT BY: MONITORING OFFICER

1. The following complaints have been made to the Ombudsman in recent months and have been rejected by him as not accepted for formal investigation for the reasons he has indicated or that he is satisfied with the action taken: -

| (a) | Highways                      | (2) |
|-----|-------------------------------|-----|
| (b) | Social Services               | (1) |
| (c) | Planning                      | (2) |
| (d) | Disabled Parking Bay          | (1) |
| (e) | Anti-Social Behaviour         | (1) |
| (f) | Rights of Way                 | (1) |
| (g) | Personnel Issue               | (1) |
| (h) | Ball Playing – Community Hall | (1) |
| (i) | Criminal Offence to Property  | (1) |
| (j) | Schools Admissions            | (2) |

2. The following complaints remain at the enquiry stage or are awaiting determination: -

| (a) | Planning               | (3) |
|-----|------------------------|-----|
| (b) | Tendering Procedure    | (1) |
| (c) | Noise Nuisance         | (4) |
| (d) | Eviction               | (1) |
| (e) | Anti-Social Behaviour  | (1) |
| (f) | Housing                | (2) |
| (g) | Sirhowy Enterprise Way | (1) |
| (h) | Education              | (1) |
| (i) | Park Issue             | (1) |
| (j) | Schools Admissions     | (1) |
| (k) | Duty of Care           | (1) |

Author: J.A. Fairfax, Members Services Manager

Consultee: D. Perkins, Monitoring Officer

Backgrounds Papers:

Correspondence from the Ombudsman